



STATUTORY POLICY
MOUNT ISA CITY COUNCIL
Drinking Water Quality Policy

RESOLUTION NO. **OM09/11/19** VERSION **V3**

APPLIES TO STATUTORY POLICIES ONLY

This an official copy of the **Drinking Water Quality Policy**, made in accordance with the provisions of *Local Government Act 2009, Local Government Regulation 2012, Water Supply (Safety and Reliability) Act 2008*.

Statutory Policies comply with a legislative requirement; the **Drinking Water Quality Policy** is approved by the Mount Isa City Council for the operations and procedures of Council.

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 Sharon Ibardolaza
Chief Executive Officer

DOCUMENT VERSION CONTROL			
Governance/Policies/Statutory Doc ID# 30474		POLICY TYPE	Statutory (Council)
VERSION	DATE	RESOLUTION NO.	DETAILS
V1	13.08.2013	OM28/08/13	Responsible Officer – Manager Utility Services (adopted as appendix a of the Drinking Water Quality Management Plan)
V2	15.06.2016	OM10/06/16	Responsible Officer – Director Engineering Services (Update to Policy Statement <i>BOUND</i> to Mount Isa City Council Drinking Water Quality Management Plan “APPENDIX A” Water Quality Policy.
V3	13.11.2019	OM09/11/19	Responsible Officer – Manager Compliance and Utilities Services Update to Policy <i>BOUND</i> to Mount Isa City Council Drinking Water Quality Management Plan “APPENDIX A” Water Quality Policy.
		REVIEW DUE	12.2021

DISTRIBUTION AND DISSEMINATION			
Internal email to all employees	X	Section meetings / Toolbox talks	X
Internal email to all councillors		Included in employee inductions	X
Staff noticeboards		Uploaded to Council website	X
Internal training to be provided	X	External training to be provided	
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1. PURPOSE

Mount Isa City Council's ("Council") Drinking Water Quality Policy has been established to outline how Council will commit to the effective management of drinking water and the associated distribution system. This Policy forms part of the approved Drinking Water Quality Management Plan and therefore Council is obliged and required under the *Water Supply (Safety & Reliability) Act 2008* to act in accordance with this Policy.

2. COMMENCEMENT

This Policy will commence on and from 28 August 2019. It replaces all other policies or arrangements governing drinking water quality (whether written or not).

3. APPLICATION

This policy applies to all activities undertaken by Council associated with the supply of drinking water to water service areas of Mount Isa and Camooweal.

4. SCOPE

4.1 Council is committed to managing its water supply effectively to provide safe, sustainable and high-quality product that consistently meets the Australian Drinking Water Guidelines and other regulatory requirements and which meets the needs of our customers, stakeholders and communities.

To achieve this, in partnership with relevant stakeholders and regulatory agencies, Council will:

- a) Distribute water from Council's service reservoirs to supply points for each customer reliably in sufficient quantity to meet normal peak demands in a manner which protects water from contamination.
- b) Use a risk-based approach in which potential threats to water quality are identified and balanced.
- c) Have in place appropriate contingency plans and incident emergency response processes to respond to and manage water quality incidents.
- d) Routinely monitor the quality of drinking water and use effective reporting mechanisms to provide relevant and timely information and promote confidence in the water supply and its management.
- e) Comply with the regulatory requirements of the *Water Supply (Safety and Reliability) Act 2008* (QLD) and aesthetic and health related criteria of the NHMRC/NRMMC Australian Drinking Water Guidelines 2011.
- f) Provide training to all relevant employees to ensure that they are aware of this policy and are involved in the implementation of our Drinking Water Quality Management Plan.
- g) Provide community and relevant stakeholders with relevant and timely information; and
- h) Openly communicate this policy to the community to encourage public awareness.

5. RESPONSIBILITIES

5.1. Council will implement and maintain a drinking water quality management system consistent with its approved Drinking Water Quality Management Plan (August 2017) and ensuring that our water services targets are met as per the Customer Service Standards (September 2015).



- 5.2. All executive staff and employees involved in the supply of drinking water are responsible for understanding, implementing, maintaining and continuously improving the drinking water quality management system.

6. VARIATIONS

- 6.1 Council reserves the right to vary, replace or terminate this policy from time to time.

7. COMMUNICATION AND DISTRIBUTION

- 7.1. Council will make available to the public the Drinking Water Quality Policy on our website at www.mountisa.qld.gov.au.
- 7.2. The responsible officer shall liaise with the Training and Development Officer to ensure this Policy is included in employee inductions and regular refresher training to the following Council employees;
- a) Compliance and Utilities Department
- 7.3. Employees involved in the implementation of the Drinking Water Quality Management Plan will be provided with regular and specific training required to ensure all requirements are followed.
- 7.4. Supervisors will ensure the policy is distributed as per the Distribution and Dissemination table on this policy.

8. DEFINITIONS

- a) **Drinking Water** – Drinking water means water, for human consumption, intended primarily as water for drinking, whether or not the water is used for other purposes.
- b) **Drinking Water Management System** – A Drinking Water Management System consists of documents, procedures and other supporting information that outlines the supplier's systems for the safe supply of drinking water.

ASSOCIATED DOCUMENTS

- Mount Isa City Council Drinking Water Quality Management Plan (August 2017)
- Customer Service Standards (September 2015)
- Queensland Drinking Water Quality Management Plan Guideline (September 2010)
- Australian Drinking Water Guidelines (2011) (NHMRC 2006)
- *Water Supply (Safety and Reliability) Act 2008*
- *Public Health Act 2005*
- *Public Health Regulation 2018*